

Porsche extends warranty due to the coronavirus crisis

This article reflects the status at the time of its publication. The content may since have become outdated.

30/04/2020 Porsche is extending the new car warranty by a further three months for all cars with a new car warranty expiring between 1 March 2020 and 31 May 2020. This measure is free of charge for customers and is valid worldwide.

The sports car manufacturer is responding with this measure to the coronavirus crisis which has greatly restricted business at many Porsche Centers since March. This also applies to customers who have already purchased a Porsche Approved warranty to follow on after expiry of the new car warranty. If the Porsche Approved warranty starts within the time period in question, it will also be extended by three months.

“Our ultimate aim is to create enthusiasm among our customers – this includes providing outstanding services particularly in difficult times,” says Daniel Schukraft, Head of Aftersales at Porsche AG. “We

have therefore decided to implement a uniform and unbureaucratic solution worldwide. Customers do not have to do anything, the Porsche Centers will take into account the extension automatically."

The new expiry date for the warranty will be calculated from the end of the current period. If the new car warranty expires on 20 March 2020, for example, the extension will apply for a further three months until 20 June 2020. A new car warranty which was due to end on 15 May 2020 will be extended until 15 August 2020.

The new car warranty is always valid for a minimum of two years and starts on the day the car is delivered to the customer. The Porsche Approved warranty for pre-owned cars covers a period of at least 12 months – with the option of an extension. A claim can be made on the warranties at any Porsche Partner worldwide.

Questions and answers regarding Covid-19

Will the production start in all plants at the same time?

As from May 4, 2020 Porsche will again produce sports cars and will continue production in stages at both plants. For this, the processes in production, logistics and procurement have been adjusted so that, in addition to the primary protection of the workforce, an orderly and efficient production is ensured. Production has already been restarted at the multi-brand plants.

Will there be delays in the vehicle delivery due to the production stop and with the restart of production?

Unfortunately, even with the restart, some delivery dates in the Porsche Centers and for factory collection can no longer be confirmed. The Porsche Centers will inform you as soon as operations there are back to normal and the delivery dates have been specified.

When will the production be back to 100 per cent productivity?

In recent weeks, special preparations have been made to ensure the greatest possible safety for the workforce and to reach full capacity again in the shortest possible time.

How can I find out, which Porsche Center is open again?

You can find more detailed information on the website of your Porsche Center. Naturally, all our partners try to be as accessible as possible. Unfortunately, we are unable to provide uniform information, as handling varies from one (federal) state to another.

MEDIA ENQUIRIES



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Consumption data

718 Boxster GTS 4.0 (WLTP)*: Fuel consumption combined: 10.9 – 10.1 l/100 km; CO_2 emissions combined: 247 – 230 g/km; CO_2 class: G

*Further information on the official fuel consumption and the official specific CO_2 emissions of new passenger cars can be found in the "Leitfaden über den Kraftstoffverbrauch, die CO_2-Emissionen und den Stromverbrauch neuer Personenkraftwagen" (Fuel Consumption, CO_2Emissions and Electricity Consumption Guide for New Passenger Cars), which is available free of charge at all sales outlets and from DAT (Deutsche Automobil Treuhand GmbH, Helmuth-Hirth-Str. 1, 73760 Ostfildern-Scharnhausen, www.dat.de).

Link Collection

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https://newsroom.porsche.com/en/2020/company/porsche-new-car-warranty-extension-three-months-20709.html

Media Package
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