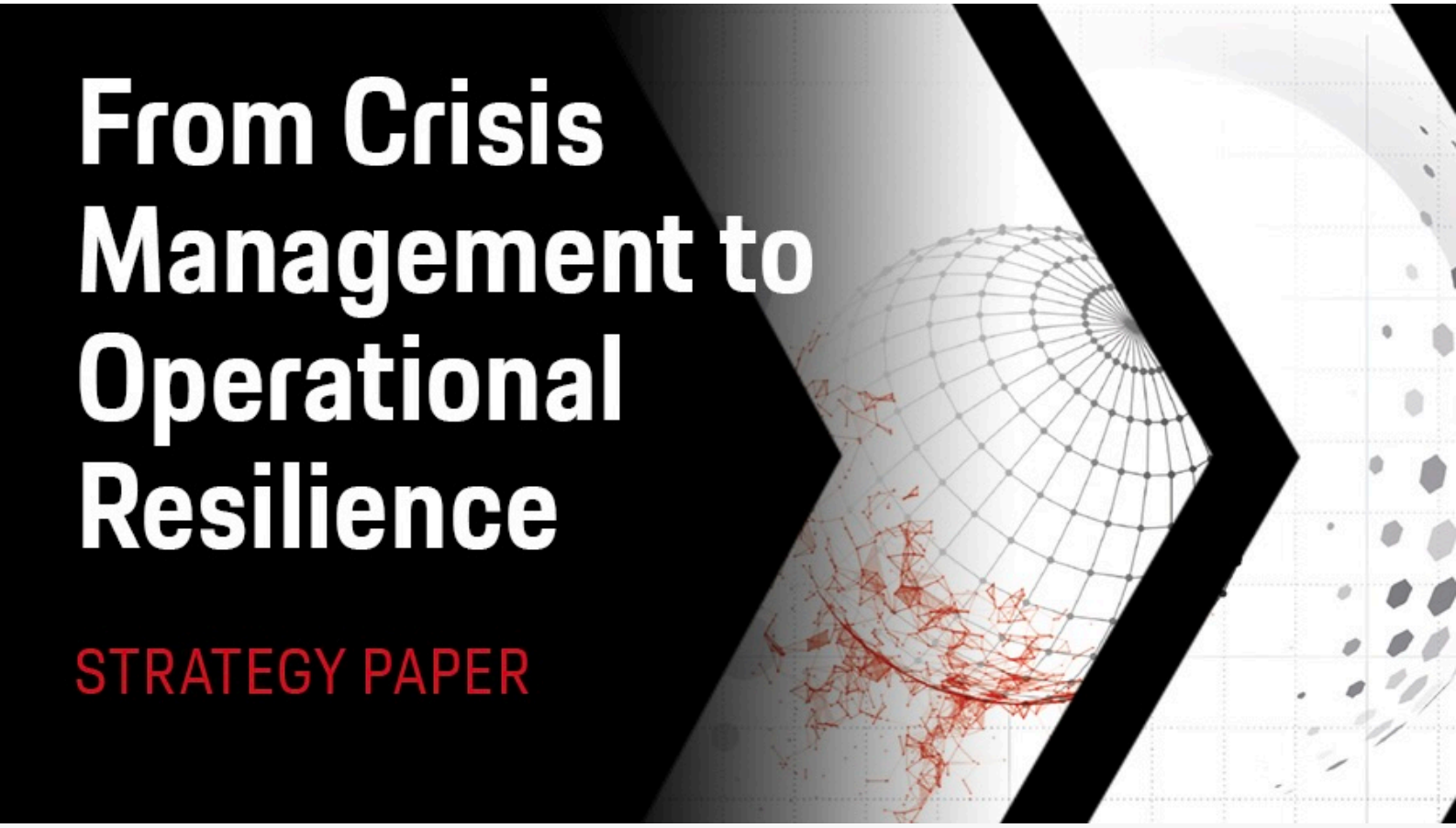


From Crisis Management to Operational Resilience

05/12/2024 Good Preparation always pays off

The increasing frequency and intensity of crises have turned crisis management into the "new normal," often diverting top management's focus from strategic oversight to constant problem-solving. To address this challenge, businesses must prioritize operational resilience—developing the capacity to swiftly recover from disruptions, maintain uninterrupted services for their customers, and minimize impacts on their operations and stakeholders.

This strategy paper is about implementing a holistic strategy to achieve operational resilience, regardless of industry and geography. It provides a comprehensive roadmap to empower operational decision-makers to transform their organizations into ones that truly embody resilience.

Read the strategy paper in full length: From Crisis Management to Operational Resilience

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